

PRINTING PROBLEMS?

Perhaps we can help! Although Microzine and Microzine Jr. are now compatible with more printers and more printer cards than ever before, we occasionally hear from customers who are having trouble printing material from a program. Most problems are caused by improper printer or interface card settings. Here are some solutions:

- If you have an Apple IIc computer, tell the Classroom Publishing program that you have an Apple IIc Serial Port printer interface card.
- If you have an Apple IIgs computer, tell the Classroom Publishing program that you have an Apple Firmware printer interface card.
- If you have a Grappler C printer interface card, tell the Classroom Publishing program that you have an Apple IIc Serial Port printer interface card.
- If you have a TexPrint printer interface card, tell the Classroom Publishing program that you have a Grappler + printer interface card.
- If you have a ProGrappler printer interface card, tell the Classroom Publishing program that you have an Apple Parallel printer interface card.
- If you have a parallel printer interface card that is not listed in the program, tell the Classroom Publishing program that you have an Apple Parallel printer interface card. If you continue to have problems, try the other parallel printer interface cards on the list.

If you continue to have problems printing material from Microzine or Microzine Jr., please call this toll-free number: 1-800-541-5513. We're proud of every program, particularly the ones that print, and we want you to enjoy them as much as we do.